

RedZed ApplyOnline Digital Submission User Guide

A collection of articles focused on the RedZed ApplyOnline experience.

Lodgement - loan originators

New UI

- [Instructional video >](#)
- [User guide >](#)
- [Quick reference guide >](#)

Supporting docs

- [How to upload and attach supporting documents >](#)
- [How to verify >](#)
- [How to redact and highlight a document >](#)
- [How to submit additional documents >](#)
- [The approval checklist >](#)

eSign

- [Video tutorial >](#)
- [User guide >](#)

NextGen ID - originator

- [Video tutorial - originator >](#)
- [User guide - originator >](#)
- [FAQs - originator >](#)

How to get help?



Contact your aggregator IT team

Please refer any issues or difficulties you may be experiencing with loading an application via ApplyOnline to your aggregator IT team. They will coordinate assistance with ApplyOnline issues and raise a help ticket where required.



Email our applications team

Contact the RedZed applications team at application@redzed.com and include a copy of the completed **help template** with your email. Alternatively, type your response to the help template questions in your email so our team can raise a request for assistance with NextGen.



Give us a call

Call us on **1300 722 462** Monday to Friday 8.30am – 6.30pm (Melbourne local time) and have the answers from the **help template** to assist our team.