## **ApplyOnline Help Ticket Form**



In order to help brokers with raising tickets on their behalf, the below fields are required when completing an ApplyOnline help ticket.

Broker / loanwriter ApplyOnline ID \_\_\_\_\_

Broker / loanwriter phone number

Broker / loanwriter email address

(enter the user name (email address) of any users you wish to receive updates on this ticket)

Description of issue

Steps to reproduce (please detail the steps taken to reproduce this issue. Ensure you include the URL, along with any specific data requirements)



Once complete, return this form to application@redzed.com or call 1300 722 462 Monday to Friday 8.30am – 6.30pm (Melbourne local time) for assistance.